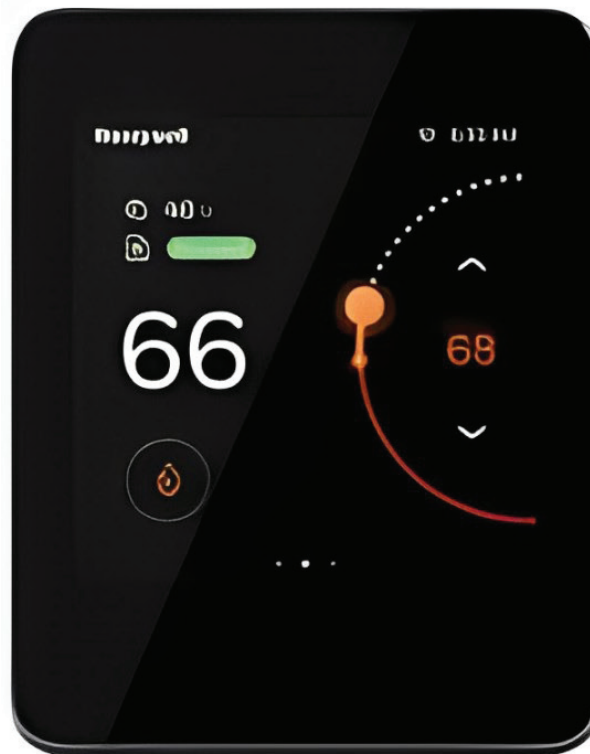


ProStar is committed to the highest level of service. We abide by the regulations set in place by ASHRAE and local municipalities for permitting, and compliance to ensure you have systems you can rely on. Our Preventive Maintenance services and smart thermostat ensures your team has visibility into the operation of HVAC equipment at your facility to make informed decisions and best use of your time and money.

### IMPORTANT NOTE

This is a low voltage device installation that is **separate** from the major high voltage HVAC components. The primary error regarding a t-stat install would be related to a **miswiring**. To ensure this error is proactively handled, ProStar is remote testing t-stats with the installer prior to departure.



## OVERVIEW

Eyemart Express has partnered with ProStar Energy Solutions in an Energy Management program to reduce your carbon footprint. The installation of new smart thermostats and an air supply sensor are now complete and will allow your office to save energy. The setpoints have been programmed to what you had before we arrived and will not change during office hours. If needed, you can adjust the temperatures or override the settings using the instructions below.

## THERMOSTAT HOME PAGE & TEMPERATURE ADJUSTMENT

The thermostat has a built-in proximity sensor that detects the presence of a user up to 5 feet, and “wakes” the screen to prepare for user interaction.

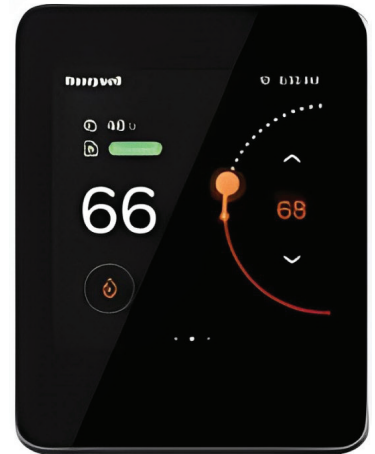


Fig. 1 Smart Thermostat

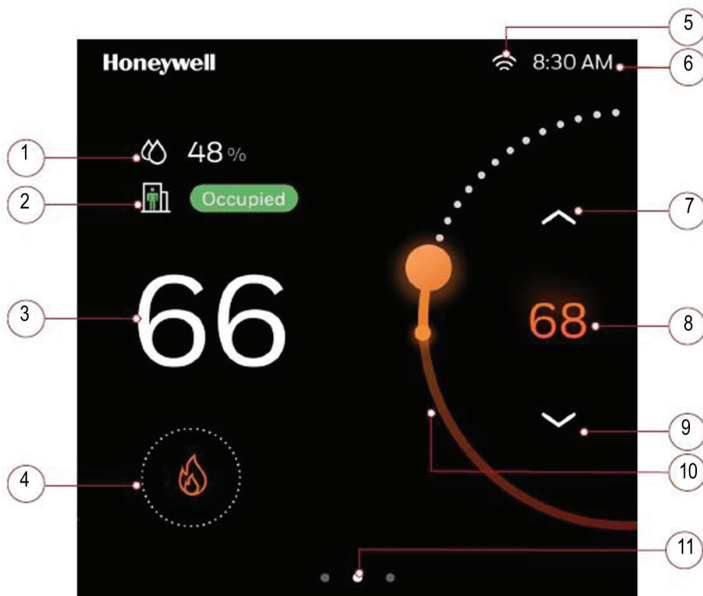


Fig. 2 Home Page Overview

<b>1</b>	Indoor Humidity: Displays the current indoor humidity.
<b>2</b>	Current Mode: Indicates the current Setpoint Status. (Occupied, Unoccupied, Standby, Temporary)
<b>3</b>	Indoor Temperature: Displays the current indoor temperature.
<b>4</b>	Mode Display: Orange flame - Heat mode Blue snowflake - Cool mode
<b>5</b>	Wi-Fi Signal Strength
<b>6</b>	Time
<b>7</b>	Adjust temperature: Touch the up arrow to increase the temperature.*
<b>8</b>	Desired temperature: Displays the desired temperature.
<b>9</b>	Adjust temperature: Touch the down arrow to decrease the temperature.*
<b>10</b>	Temperature Slider: Use finger to move the slider to set the temperature.*
<b>11</b>	Home screen indicator: Use finger to swipe to left or right to display more options.

\*Temporary temperature adjustments remain in effect for 8 hrs.

## CONFIGURATION

To permanently adjust the heating or cooling setpoints, slide right on the Home page to get to the Device Configuration page.

- Touch the **“Setpoint”** button. (Fig 2, #12)
- Press the **+/-** button to increase or decrease the setpoint value. (Fig 3, #13)
- Press the **“back”** arrow and swipe left to save your changes and go back to the Home screen.

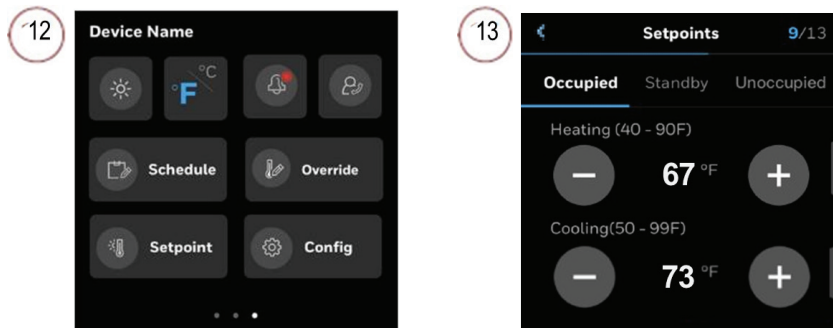
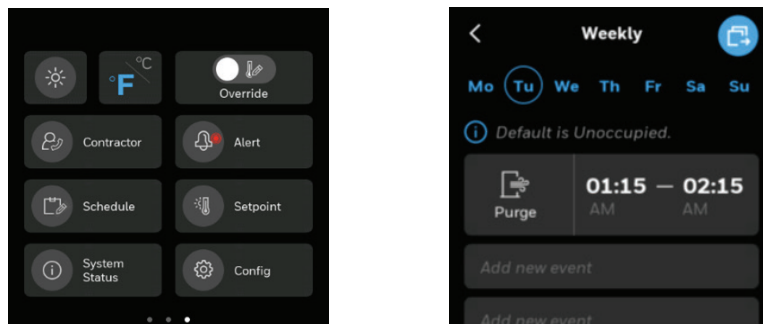


Fig. 3 Configuration Screens

## SCHEDULING

To set a schedule for your thermosta:

- Touch the **“Schedule”** button.
- Select **Weekly, Holiday, or Special Event**
- When setting a schedule:
  - Occupied/Unoccupied/Standby
  - Can be programmed for each day of the week
  - Time periods not set are treated as ‘Unoccupied’



### 1. What are the current setpoints of the thermostat?

The setpoints were carried over from your previous thermostat and are displayed on the home screen.

### 2. What if our Wi-Fi is offline?

If your Wi-Fi is offline, your thermostat will continue to control your units as scheduled. (A red X will be displayed by the time on the home screen.) Contact [eyemart.support@prostarenergy.com](mailto:eyemart.support@prostarenergy.com) for further troubleshooting.

### 3. What if it feels hotter/colder than what the thermostat reads?

Adjust the thermostat temperature, if needed. If that doesn't work, reach out to our support team at (855) 867-2333, or [eyemart.support@prostarenergy.com](mailto:eyemart.support@prostarenergy.com).

### 4. The thermostat displays – Unoccupied. How do I change it to occupied?

From the home screen, slide right and press the override button. This will put the system into occupied mode for one hour, by default.

### 5. The thermostat displays – Temporary. What does that mean?

The setpoints have been overridden from their defaults and will be reset to default when the override expires.

### 6. How long will the temporary setpoints last?

Temporary temperature adjustments remain in effect for 8 hrs.

### 7. How do I make a permanent change to the temperature settings?

From the home screen, slide right and select the setpoint button on the bottom left, change occupied heating and or cooling setpoints to your desired temperature. (Pg. 3, Fig. 3)

### 8. What does the percentage on the thermostat mean?

The % symbol next to the raindrops represents the indoor humidity percentage. (pg. 2, Fig 1)

### 9. What should I do if there is a notification next to the alarm icon?

The system has detected a fault. To troubleshoot, reach out to our support team at 855-867-2333, or [eyemart.support@prostarenergy.com](mailto:eyemart.support@prostarenergy.com)

### 10. What do each of the mode symbols mean on the thermostat?

 Auto Mode

 Heating Mode

 Cooling Mode

 Occupied Mode

 Unoccupied Mode

 Temporary Mode